

NIS	Reference				Indicator	Lead Directorate	2007-08 Outturn	2008-09 Target	Latest Outturn			RAG rating			Direction of Travel			Reason for judgements
	LAA	HCS	CP	BVPI					PAF	APA	July	September	December	July	September	December	July	
1	Yes	63	Yes		% of people who believe people from different backgrounds get on well together in their local area	Deputy Chief Executive	73% (2006)	77.8% (2010-11)	Outturn available March 2009			G	G	G				Activity is reporting progress against 2010-11 target
2					% of people who feel that they belong to their neighbourhood	Deputy Chief Executive			Establish baseline by March 2009			G	G	G				Activity reported that should impact on the baseline
3			Yes		Civic participation in the local area	Deputy Chief Executive			Establish baseline by March 2009			R	R	R				No activity reported
4	Yes	61	Yes		% of people who feel they can influence decisions in their locality	Regeneration			Establish baseline by March 2009			G	G	G				Activity reported that should impact on the baseline
6	Yes	62			Participation in regular volunteering	Regeneration			Establish baseline by March 2009			G	G	G				Activity reported that should impact on the baseline
9	Yes		Yes		Use of public libraries	Environment & Culture			Establish baseline by March 2009 Target is 3% improvement by 2010-11			A	G	G				Activity reported that should impact on the baseline

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		HCS	CP	BVPI	PAF					APA	July	September	December	July	September	December	July	September	
11	Yes					Engagement in the arts	Environment & Culture		Establish baseline by March 2009 Target is 3.1% improvement by 2010-11				A	G	G				Activity reported that should impact on the baseline
17	Yes	43	Yes			Perceptions of anti-social behaviour	Environment & Culture	27%	32% by 2010-11				A	G	G				Activity reported that should impact on the baseline
19	Yes	36				Rate of proven re-offending by young offenders	Children & Young People	N/A	Establish baseline by March 2009				G	G	G				Activity reported that should impact on the baseline
21			Yes			Dealing with local concerns about antisocial behaviour and crime by the local council and police	Environment & Culture		Establish baseline by March 2009				G	G	G				Activity reported that should impact on the baseline

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		HCS	CP	BVPI	PAF					APA	July	September		December	July	September	December	July	September		December
30	Yes					Re-offending rate of prolific and priority offenders (PPO)	Regeneration	64	49		27	30		R	A	G		Δ	Δ	Latest outturn is on target and better than last year	
39	Yes (Local)					Alcohol-harm related hospital admission rates per 100,000	Regeneration	1199	1260	272.8 (@ June)	265.3			R	G	G		Δ	Δ	Latest outturn is on target and better than last year	
40	Yes					Drug users in effective treatment	Regeneration	494	504	533	Due February			R	A	G			Δ	Outturn for the first quarter has become available and shows that performance is on target and better than last year	
43						Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Children & Young People	2%	<5%	1%	2.40%	No data	Data will be available 6 weeks after quarter end.	G	G	G		Δ	Δ	Δ	Latest outturn is better than last year and on track to achieve target
45					3080 YJ	Young offenders' engagement in suitable education, employment or training	Children & Young People	74.1%	95%	89.60%	93.50%	No data	Data will be available 6 weeks after quarter end.	A	A	A		Δ	Δ	Δ	Latest outturn is better than last year but behind target
46						Young offenders access to suitable accommodation	Children & Young People	98%	95%	98%	94.40%	No data	Data will be available 6 weeks after quarter end.	G	G	A		◀▶	◀▶	▽	Quarter 2 outturn is now available, and is marginally below target and lower than last year
47	Yes	52	Yes	99a		People killed or seriously injured in road traffic accidents	Regeneration	133 (2007)	129 (2008)	36 (January to June)	56 (January to August)	84 (January to November)		G	G	G		Δ	Δ	Δ	Latest outturn is better than 128 at the same period last year
48				99b		Children killed or seriously injured in road traffic accidents	Regeneration	11 (2007)	11 (2008)	4 (January to June)	4 (January to August)	6 (January to November)		G	G	G		Δ	Δ	Δ	Latest outturn is better than 11 at the same period last year

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		HCS	CP	BVPI	PAF					APA	July	September	December	July	September	December	July	September		December
111						Children & Young People	290	282	69	71				G	G	G	Δ	Δ	Δ	Quarter 2 outturn is now available, and proportionately is better than last year and on course to achieve target. Latest outturn is better than 638 at the same period last year.
			99c			Regeneration	713	<713	301 (January to June)	395 (January to August)	572 (January to November)		R	G	G	▽	Δ	Δ	Latest outturn is better than 638 at the same period last year.	
			126			Regeneration	3.9	<3.9	0.8	2	3.1	Domestic Burglary remains low in the county with less than one burglary per day across the whole county. A slight increase has been due to a spate of distraction burglaries and arrests have already been made in relation to these. The low number of Domestic burglaries in the county is currently being promoted through the 'Not In Herefordshire' campaign, which is designed to address people's fear of crime.	A	A	R	◀▶	◀▶	▽	Latest outturn is worse than the same position last year, with the likelihood of achieving target challenging.	
			127a			Regeneration	15.6	<15.6	3.7	7.6	10.9	The number of violent crimes have increased slightly during quarter 2 compared to quarter 1. HCSDP and WMC have recently completed their strategic assessment which scans and analyses crime types and emerging issues which included violent crime.	G	G	G	Δ	Δ	Δ	Latest outturn is better than last year and on track to achieve target.	
			127b			Regeneration	0.2	<0.2	0.1	0.2 (29 robberies)	0.2	Robbery figures continue to be at a low level in the county and average at around one per week. Robberies in Herefordshire are generally of a minor nature, and involving small items such as cash, purses and mobile phones. All robberies are dealt with as a high priority by a specialist unit.	A	R	R	◀▶	Δ	▽	Latest outturn is worse than the same period last year.	
			128			Regeneration	5	<5	1.2	2.5 (450 vehicle crimes)	3.6	Levels of thefts of a vehicle is unchanged from previous quarter, but there has been an increase in thefts of fuel and catalytic converters. This is a recent trend is being seen across the UK. Police are using a range of measures to tackle this, including deployment of vehicles equipped with ANPR (Automatic Number Plate Recognition) software, targeting suspected criminals and working with Customs & Excise and neighbouring forces.	G	A	A	Δ	Δ	◀▶	Latest outturn is similar to the same period last year.	
			225			Regeneration	81.8	>81.8	No data	81.8	81.8	Actions against domestic violence.		A	A		◀▶	◀▶	Latest outturn shows no change from last year. Proportionately, latest outturn is better than last year.	
		42c				Regeneration	11,172	<11,172	3,850	5,662	8,103	The number of overall crimes are affected by other crime types, therefore any increases in other crimes will affect this measure.	A	A	A	◀▶	Δ	Δ	Proportionately, latest outturn is better than last year.	
		43a				Regeneration			Establish baseline by March 2009			Reductions in the number of road accidents (NIS 47 and 48) should impact on this indicator. Data will be available following the Herefordshire Quality of Life Survey in early 2009.	R	G	G				Activity reported that should impact on the baseline.	
		44				Regeneration			Establish baseline by March 2009			Annual data to be collected through the Herefordshire Quality of Life Survey. HCSDP Reassurance Group meeting monthly. Reassurance Marketing plan has been devised and a number of publicity initiatives have been launched over the past quarter, eg: Hereford Journal "wrap" in August, and the "Herefordshire is a safe place to have fun" campaign in September.	R	G	G				Activity reported that should impact on the baseline.	

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					1042YJ	Substance Misuse: the proportion of young people with identified substance misuse needs who receive specialist assessment within 5 working days and, following the assessment, access the early intervention and treatment services they require within 10 working days (Substance Misuse Assessment)	Regeneration	100%	To meet or exceed 95%	100% received assessments and interventions (15/15)	100%								This measure continues to be on course to meet set national target of 95%. Quarterly data is available approximately 6 weeks following quarter end, therefore expect Q3 data mid-February.	G	G	G	Δ	Δ	Δ	Latest outturn is at the highest level achievable		
			165			The percentage of pedestrian crossings with facilities for disabled people, as a proportion of all crossings in the Local Authority area	Environment & Culture	92%	100%	94%	94%	94%							Outturn may show a fall as anticipate inheriting non-compliant crossings with de-trunking of A465	A	A	R	Δ	Δ	Δ	Latest outturn is better than last year but marginally behind target		
			215a			The average number of days taken to repair a street lighting fault, which is under the control of the Local Authority	Environment & Culture	6.61 days	6.61 days	2.45 days		2.2 days									G	G	G	Δ	Δ	Δ	Compared with 3.5 days to the same period last year	
			215b			The average time taken to repair a street lighting fault, where response time is under the control of a Distribution Network Operator (DNO)	Environment & Culture	9.5 days	9.5 days	19.2 days		14.32 days										R	R	R	▽	▽	▽	Although improving, performance is some way behind target
			218a			The percentage of new reports of abandoned vehicles investigated within 24 hours of notification	Environment & Culture	94.74%	94.74%	100%	100%	100%										G	G	G	Δ	Δ	Δ	Latest outturn is at the highest level achievable
			218b			The percentage of abandoned vehicles removed within 24 hours from the point at which the Local Authority is legally entitled to remove the vehicle	Environment & Culture	97.83%	97.83%	100%	100%	100%										G	G	G	Δ	Δ	Δ	Latest outturn is at the highest level achievable
			2a			The level of the Equality Standard for local government to which the Local Authority conforms in respect of gender, race and disability	Deputy Chief Executive	3	3	3	3	3										G	G	G	◁▷	◁▷	◁▷	Subject to external verification, outturn has been maintained and target achieved
			2b			The quality of an Authority's Race Equality Scheme (RES) and the improvements resulting from its application	Deputy Chief Executive	79%	85%	79%	79%	79%										A	A	A	◁▷	◁▷	◁▷	Latest outturn is the same as last year, although achieving target remains challenging
			175			The percentage of racial incidents reported to the Local Authority that resulted in further action	Deputy Chief Executive	100%	100%	100%	100%	100%										G	G	G	Δ	Δ	Δ	Latest outturn is at the highest level achievable
		37				Percentage of young people undertaking some kind of volunteering after school	Children & Young People	35%	35%			Outturn available January 2009								Survey will be undertaken in October 2008 - results available in January 2009. The new teams based at HCVYS and SHYPP are now fully in place and starting to delivery more volunteering opportunities for young people across Herefordshire. The Council is developing an application for additional funding to support full time placements in the Council.	A	A	A				Activity showing progress towards target, but no outturn available	