				ference			Indicator	Lead Directorate	2007-08		Latest Outturn			RAG rating			rection of Tra		Reason for judgements
NIS	LAA	, HC	CS (CP BVF	I PAF	APA		LCGG DIFECTORATE	Outturn	Target	July September December	December	July	September	December	July	September	December	icason for judgements
1	Yes	63	3 Y	Yes			% of people who believe people from different backgrounds get on well together in their local area	Deputy Chief Executive	73% (2006)	77.8% (2010-11)	Outturn available March 2009	4 community associations supported: Mayalee, Polish, Lithuania and South Africa.	G	G	G				Activity is reporting progress against 2010-11 target
2							% of people who feel that they belong to their neighbourhood	Deputy Chief Executive			Establish baseline by March 2009	The baseline will be available shortly through the Place Survey. In the meantime the Herefordshire Equality Aprtnership are developing an action plan.	G	G	G				Activity reported that should impact on the baseline
3			Υ	res .			Civic participation in the local area	Deputy Chief Executive			Establish baseline by March 2009		R	R	R				No activity reported
4	Yes	. 61	1 Y	res .			% of people who feel they can influence decisions in their locality				Establish baseline by March 2009	Parish plans: Community Led Planning Transition Group set up and working on the recommendations of the Review of Community led planning. Community Regeneration, HALC, Community First and Herefordshire Partnership continues to support start-ups and on-going plans. Parish Counclis: Power of Well-being Order 2008 published that will help qualifying Parish Councils meet the identified needs of communities. PACT meetings: next round of meetings across the County (12 areas) in February 2009. Post offices: Despite considerable community effort supported by Herefordshire Council, Post Office Limited decided to close 20 post offices in county and introduce 9 outreach "services". Agreed that now the challenge is to find ways to support remaining post offices and their associated shops. However since the POL announcment, 3 more post offices have (temporarily) closed. Telephone boxes: 104 out of 110 telephone boxes "saved" from removal following recent consultation, carried out by Herefordshire Council. Issue now is to get BT payphones to maintain the boxes adequately.	G	G	G			į	Activity reported that should impact on the baseline
6	Yes	62	2				Participation in regular volunteering	Regeneration			Establish baseline by March 2009	participate in Sustainable Communities Act process, looking to submit proposals by July 31st 2009. The Household Survey will be used to set the baseline for this indicator with an agreed percentage improvement. The Community Regeneration Team is also working with GOWM to look at lessons learnt from previous delivery and priority actions for emerging action plan. The Volunteering Code of Good Practice has been agreed in draft form following the consultation period, with a supporting action plan now being developed. Third sector partners are in receipt of some ABG resources to assist in the development of an action plan to maintain and increase volunteering across the County, which will be implemented subject to further ABG resources being secured. HVA and CVA Ledbury receive strategic investment through SLAs to support Volunteer Centre activity.	G	G	G				Activity reported that should impact on the baseline
9	Yes		Υ	res:			Use of public libraries	Environment & Culture		Та	Establish baseline by March 2009 arget is 3% improvement by 2010-11	Baseline from the Active People Survey (April-October 2008) has now been established – 47.9%. Detailed analysis of the data planned. Project plan agreed for the refurbishment of Belmont Library. Work due to start 2 February 2009. Public consultation on the design for Ross library in June 2009. National Year of Reading Library card design competition – winning designs being printed for distribution end of January 2009. Success of summer Reading challenge currently being analysed.	Α	G	G				Activity reported that should impact on the baseline

			Ref	erence				1	2007-08	2008-09	1	Latest Outturn	n	;	1	RAG rating	D	irection of Travel	
ΝĬ	LAA	i H	CS (CP BVPI	PAF	APA	Indicator	Lead Directorate		Target	July	September	December	December	July	RAG rating September December	July	: September : Decen	Reason for judgements
1:	Yes	5					Engagement in the arts	Environment & Culture		Ta		seline by March i		Baseline from the Active People Survey (April-October 2008) has now been established – 46.4%. Detailed analysis of the data planned. Annual Arts Supermarket run at no cost to the Council. Further 2-years funding received for Creativity Bright spaces project. Successful Destination Japan project, Destination China project now being planned. Detailed planning stage of the Body Image project underway (due for delivery in 2009). Art of Life – pilot project in Canal Road Day centre is underway.	A	G G			Activity reported that should impact on the baseline
13	Yes	5 4	13 Y	es:			Perceptions of anti-social behaviour	Environment & Culture	27%		32%	b by 2010-11		Initial analysis of Place Survey expected by 9th February, with published results available by end March. A multi-agency tasking and coordination group has been established, which meets monthly to share intelligence information and uses its shared resources to target identified hotspots. An example of recent activity is the joint working between the police and the licensing team in Hereford for "Operation Christmas Presence". The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns. West Mercia Police data indicates that the number of reports of ant-social behaviour is falling.	A	G G			Activity reported that should impact on the baseline
19	Yes	3	36				Rate of proven re-offending by young offenders	Children & Young People	N/A		Establish ba	seline by March 2	2009	The cohort for this indicator has now been confirmed as the January to March 2005 cohort. Targets against this baseline will be set as part of the refresh of the Local Area Agreement in February 2009. First data will be available in February 2009. Work is ongoing to focus on the small cohort of young people who re-offend, particularly those on community penalties.	G	G G			Activity reported that should impact on the baseline
2:			Y	es:			Dealing with local concerns about antisocial behaviour and crime by the local council and police	Environment & Culture			Establish ba:	seline by March 2	2009	Initial analysis of Place Survey expected by 9th February, with published results available by end March. A multi-agency tasking and coordination group has been established and this meets monthly to share intelligence information and use its shared resources to target identified hotspots. An example of recent activity is the joint working between the police and the licensing team in Hereford for "Operation Christmas Presence". The police and relevant representatives of the Council attend each PACT meeting to identify and respond to local concerns West Mercia Police data indicates that the number of reports of ant-social behaviour is falling.	G	G G			Activity reported that should impact on the baseline

			erence		•	Indicator	Lead Directorate		2008-09		Latest Outturn				RAG rating			ection of Tra		Reason for judgements
NIS	LAA	HCS (CP BVF	PAF	APA	Indicator	Leau Directorate	Outturn	Target	July	September	December	December	July	September	December	July	September	December	Reason for judgements
30	Yes					Re-offending rate of prolific and priority offenders (PPO)	Regeneration	64	49		27	30	For the period April 2007 to March 2008 the total number of convictions was calculated locally as 64 (2 mean convictions per PPO where there were 10 PPO's in custody). However the home Office have confirmed that there were a total of 61 convictions and Herefordshire's starget for 2008/09 is to reduce the total number of convictions to no more than 49. 15/01/09 - Latest data obtained from national 3-Track system for Herefordshire PPO cohort for the current APACS period to date shows there are a total of 30 convictions (1 mean conviction per PPO) with 7 PPO's currently in custody. Based on these figures it is anticipated that the target for 2008/09 should be achieved. Herefordshire PPO scheme provised intensive supervision to all selected PPOs with the objective of reducing their reoffending and helpng lead a purposeful life.	R	Α	G		Δ	Δ	Latest outturn is on target and better than last year
39	Yes Local)					Alcohol-harm related hospital admission rates per 100,000	Regeneration	1199	1260	272.8 (@ June)	265.3		Quarterly data is available approx 8 weeks following quarter end. Draft Alcohol Strategy is currently out to consultation. New dedicated alcohol nurse based at A&E at Hereford County Hospital. Herefordshire Community Safety and Drugs Partnership Project Officers continue to promote alcohol harm reduction messages in the community eg Freshers Fair Hereford Six Form College, Hereford Health & Wellbeing Event.	R	G	G		Δ	Δ	Latest outturn is on target and better than last year
40	Yes					Drug users in effective treatment	Regeneration	494	504	533	Due February		The targets have changed and the way this is reported through NDTMS is for the latest 12 month period that can fully be reported, there will always be a 3-month lag. Q1 data was reported in NDTMS Qtr 2 report in November 2008 where there were 533 PDU's recorded as being in effective treatment in the latest 12 month period 01/07/07 to 30/06/08. Pharmacy Needle Exchange Pilot Scheme was launched 1st September. This provides an additional means to engage problematic drug users. DASH currently carrying out an internal assessment matching current service to the Service Level Agreement. HCSDP Project officer working with Providers to develop Action Plan to engage hard to reach drug users. Specialist Hep C clinic has now been commissioned in Hereford (previously clients went to Birmingham).	R	А	G			Δ	Outturn for the first quarter has become available and shows that performance is on target and better than last year
43						Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Children & Young People	2%	<5%	1%	2.40%	No data	Data will be available 6 weeks after quarter end.	G	G	G	Δ	Δ	Δ	Latest outturn is better than last year and on track to achieve target
45					3080 YJ	Young offenders' engagement in suitable education, employment or training	Children & Young People	74.1%	95%	89.60%	93.50%	No data	Data will be available 6 weeks after quarter end.	A	A	Α	Δ	Δ		Latest outturn is better than last year but behind target
46						Young offenders access to suitable accommodation	Children & Young People	98%	95%	98%	94.40%	No data	Data will be available 6 weeks after quarter end.	G	G	A	⊲⊳	⊲⊳	V	Quarter 2 outturn is now available, and is marginally below target and lower than last year
47	Yes	52 Y	es 99a	а		People killed or seriously injured in road traffic accidents Children killed or seriously	Regeneration	133 (2007)	129 (2008)	36 (January to June)	56 (January to August)	84 (January to November)		G	G	G	Δ	Δ	_	Latest outturn is better than 128 at the same period last year Latest outturn is better
48			991	0		Children killed or seriously injured in road traffic accidents	Regeneration	11 (2007)	11 (2008)	4 (January to June)	4 (January to August)	6 (January to November)		G	G	G	Δ	Δ		than 11 at the same period last year

		eferen		Indicator	Lead Directorate		2008-09]	Latest Outturn		December		RAG rating			ection of Tra	vel	Reason for judgements
NIS; LAA	:HCS:	CP ;	BVPI PAF AF	A		Outturn	Target	July	September	December	December	July	: September	December	July	September	December	<u>:</u>
111				First time entrants to the Youth Justice System aged 10 – 17	Children & Young People	290	282	69	71			G	G	G	Δ	Δ	Δ	Quarter 2 outturn is now available, and proportionately is better than last eyar and on course to achieve target
			99c	The number of people slightly injured in road traffic collisions		713	<713		395 (January to August)			R	G	G	▽	Δ	Δ	Latest outturn is better than 638 at the same period last year
			126	Domestic burglaries per year, per 1,000 households in the Local Authority area	Regeneration	3.9	<3.9	0.8	2	3.1	Domestic Burglary remains low in the county with less tan one burglary per day across the whole county. A slight increase has been due to a spate of distraction burglaries and arrests have already been made in relation to these. The low number of Domestic burglaries in the county is currently being promoted through the "Not In Herefordshire" campaign, which is designed to address people's fear of crime.	A	A	R	⊲⊳	⊲⊳	▽	Latest outturn is worse than the same position last year, with the likelihood of achieving target challenging
			127a	Violent crime per year, per 1,000 population in the Local Authority area	Regeneration	15.6	<15.6	3.7	7.6	10.9	The number of violent crimes have increased slightly during quarter 2 compared to quarter 1. HCSDP and WMC have recently completed their stategic assessment which scans and analyses crime types and emerging issues which included violent crime.	G	G	G	Δ	Δ	Δ	Latest outturn is better than last year and on track to achieve target
			127b	Robberies per year, per 1,000 population in the Local Authority area	Regeneration	0.2	<0.2	0.1	0.2 (29 robberies)	0.2	Robbery figures continue to be at a low level in the county and average at around one per week. Robberies in Herefordshire are generally of a minor nature, and involving small items such as cash, purses and mobile phones. All robberies are dealt with as a high priority by a specialist unit.	A	R	R	⊲⊳	Δ	▽	Latest outturn is worse than the same period last year
			128	The number of vehicle crimes per year, per 1,000 population in the Local Authority area	Regeneration	5	<5	1.2	2.5 (450 vehicle crimes)	3.6	Levels of thefts of a vehicle is unchanged from previous quarter, but there has been an increase in thefts of fuel and catalytic converters. This is a recent trend is being seen across the UK. Police are using a range of measures to tackle this, including deployment of vehicles equipped with ANPR (Automatic Number Plate Recognition) software, targeting suspected criminals and working with Customs & Excise and neighbouring forces.	G	Α	A	Δ	Δ	⊲⊳	Latest outturn is similar to the same period last year
	†***†		225	Actions against domestic	Regeneration	81.8	>81.8	No data	81.8	81.8			۸	Α		⊲⊳	⊲⊳	Latest outturn shows no
	42c		223	violence Overall crime numbers	Regeneration	11,172	<11,172	3,850	5,662		The number of overall crimes are affected by other crime types, therefore any icreases in other crimes will affect this measure.	A	A	A	⊲⊳	Δ		change from last year Proportionately, latest outturn is better than last year
	43a			Perception of speeding traffic as a problem in your local area	Regeneration			Establish base	eline by March 2	009	Reductions in the number of road accidents (NIS 47 and 48) should impact on this indicator. Data will be available following the Herefordshire Quality of Life Survey in early 2009.	R	G	G				Activity reported that should impact on the baseline
	44			Fear of crime as measured through the new Place Survey	Regeneration			Establish base	line by March 2	2009	Annual data to be collected through the Herefordshire Quality of Life Survey. HCSDP Reassurance Group meeting monthly. Reassurance Marketing plan has been devised and a number of publicity initiatives have been launched over the past quarter, eg: Hereford Journal "wrap" in August, and the "Herefordshire is a safe place to have fun" campaign in September.	R	G	G				Activity reported that should impact on the baseline

		erence		- Indicator	Lead Directorate	2007-08			Latest Outturn				RAG rating			ection of Tra		Reason for judgements
LAA	HCS; C	P BVPI	PAF APA	Substance Misuse: the		Outturn	Target	July	September	December	December	July	September	December	July	September	December	,
			1042YJ	proportion of young people with identified substance misuse needs who receive specialist assessment within 5 working days and, following the assessment, access the early intervention and treatment services they require within 10 working days (Substance Misuse	Regeneration	100%	To meet or exceed 95%	100% received assessments and interventions (15/15)	100%		This measure continues to be on course to meet set national target of 95%. Quarterly data is available approximately 6 weeks following quarter end, therefore expect Q3 data mid-February.	G	G	G	Δ	Δ	Δ	Latest outturn is at the highest level achievable
		165		The percentage of pedestrian crossings with facilities for disabled people, as a proportion of all crossings in the Local Authority area	Environment & Culture	92%	100%	94%	94%	94%	Outturn may show a fall as anticipate inheriting non- compliant crossings with de-trunking of A465	A	A	R	Δ	Δ	Δ	Latest outturn is better than last year but marginally behind target
		215a		The average number of days taken to repair a street lighting fault, which is under the control of the Local Authority	Environment & Culture	6.61 days	6.61 days	2.45 days		2.2 days		G	G	G	Δ	Δ	Δ	Compared with 3.5 days to the same period last year
		215b		The average time taken to repair a street lighting fault, where response time is under the control of a Distribution Network Operator (DNO)	Environment & Culture	9.5 days	9.5 days	19.2 days		14.32 days		R	R	R	∀	▽	▽	Although improving, performance is some way behind target
		218a	- 1	The percentage of new reports of abandoned vehicles investigated within 24 hours of notification		94.74%	94.74%	100%	100%	100%		G	G	G	Δ	Δ	Δ	Latest outturn is at the highest level achievable
		218b		The percentage of abandoned vehicles removed within 24 hours from the point at which the Local Authority is legally entitled to remove the vehicle	Environment & Culture	97.83%	97.83%	100%	100%	100%		G	G	G	Δ	Δ	Δ	Latest outturn is at the highest level achievable
		2a		The level of the Equality Standard for local government to which the Local Authority conforms in respect of gender, race and disability	Evecutive	3	3	3	3	3		G	G	G	⊲⊳	⊲⊳	V₽	Subject to external verification, outturn has been maintained and target achieved
		2b		The quality of an Authority's Race Equality Scheme (RES) and the improvements resulting from its application	Deputy Chief Executive	79%	85%	79%	79%	79%		A	A	А	⊲⊳	⊲⊳	⊲⊳	Latest outturn is the same as last year, although achieving targel remains challenging
		175		The percentage of racial incidents reported to the Local Authority that resulted in further action	Deputy Chief Executive	100%	100%	100%	100%	100%		G	G	G	Δ	Δ	Δ	Latest outturn is at the highest level achievable
	37			Percentage of young people undertaking some kind of volunteering after school	Children & Young People	35%	35%	Outturn	available Janua	ary 2009	Survey will be undertaken in October 2008 - results available in January 2009. The new teams based at HCVYS and SHYPP are now fully in place and starting to delivery more volunteering opportunities for young people across Herefordshire. The Council is developing an application for additional funding to support full time placements in the Council.	A	А	A				Activity showing progress towards target, but no outturn available